

COUNTY OF RIVERSIDE HUMAN RESOURCES DEPARTMENT

RECRUITMENT ONLINE HIRING CENTER (OHC)

HIRING MANAGER GUIDE

November 2023

Table of Contents

| Introduction |
|---|
| OHC Roles |
| OHC Dashboard |
| Tasks4 |
| Recruiting5 |
| My Requisitions |
| Check Requisition Status |
| My Candidates |
| Milestones in the Requisition Cycle7 |
| Email Notifications7 |
| Review the Referred List9 |
| Print Applications |
| Steps to Print Applications |
| Oral Interviews |
| Steps to Move Candidates to Oral Interviews16 |
| Complete Oral Interview Rating17 |
| Reject a Candidate |
| Steps to Reject a Candidate |
| Steps to Reject Candidates in Bulk |
| View Hires |
| Steps to View Hires |
| Sign Out OHC |

Introduction

This procedure applies when a department is requesting to fill a regular or temporary position. The OHC requisition replaces previous forms used for this purpose, e.g., the Candidate Requisition From (CRF), TAP Job Order Form, and Hiring Certification List.

This guide specifically addresses tasks associated with someone in a **Hiring Manager** role. For more information on creating requisitions or approving requisitions please see the OHC Creating Requisition Guide or OHC Approving Requisitions Guide.

The OHC engages hiring department staff, subject matter experts and approval groups in the recruitment and selection process from requisition to hire. OHC users will benefit from an intuitive interface featuring a central dashboard of pertinent tasks and many other great features. Welcome to the OHC!

OHC Roles

The following OHC roles are covered in this tutorial and can be assigned to an OHC end-user based on his/her role within their agency/department.

| ROLES | PERMITTED TASKS |
|-----------------|--|
| Originator | A user (typically non-HR) that can create requisitions and can only view their own |
| (i.e., creator) | requisitions. |
| Approver | A user that can review, approve, and deny requisitions that are routed to them for approval. |
| Department HR | A user who can create/view requisitions created by others within their |
| Representative | department(s) to which they have access to view referred candidates and update |
| | interview results. |
| Hiring Manager | A user who typically conducts candidate interviews, provides results of interviews, and makes the candidate selection. |

Should you require assistance in gaining access to the Online Hiring Center (OHC), or managing your referred candidates, please contact your HR Recruiter.

OHC Dashboard

Login to Neogov OHC

- 1) Login to NEOGOV (http://login.neogov.com) and enter your Username and Password.
 - Username = Employee Email Address
 - Password Reset = valid for 24 hours (If a user attempts to login after 24 hours, they will be required to select the 'Forget your password?' link on the login page to receive a temporary password.)

| NEOGOV | |
|--------|---|
| | |
| | |
| | Unitiana |
| | Parcanet |
| | Forgot username/ Forgot your password? |
| | |
| | Bign In + |

After signing into the OHC your dashboard displays. This is a centralized place of items requiring your attention, such as **Tasks** and **Recruiting**.

Tasks

You can click **View All** or the **Tasks** link from the left navigation column to see a list of tasks. From there you may select an item in your task list to complete the task. For Hiring Managers Tasks include requisition approvals.

Note: Whenever you need to return to the dashboard, click **Dashboard** from the upper left or the left navigation column.



Recruiting

Upon selecting the Recruiting link from the left navigation column will open a page with recruiting related items. From the Overview view, you can click on recruiting items, or select a link across the top to access specific areas.

| NEOGOV 📰 Dashboard | 1 | | | | | 22 : |
|---|--|--------------------|--|--|-----------------|------------------|
| | Overview My Requisitions (1) My Car | ndidates (1) Hires | Class Spec | | | |
| A Dashboard I≣ Tasks | My Tasks | | 🗐 My Req | uisitions | | View All |
| Recruiting | | | 0 Drafts | O In Progress | O Approved | 1 Open |
| | You have zero tasks to dol Check back later for any new tas | ks. | My Candida REQUISI Departm Candidat | ates TION: BUSINESS I ent: Human Resou es: 13 | PROCESS ANALYST | BACKGROUND. |
| | A Recent Hires | View All | | | | |

My Requisitions

My requisitions will provide a list of the requisitions for which you have been assigned as a Hiring Manager. The list displays requisitions in Active status by default. You can click the other columns to display requisitions in other statuses such as draft, in progress, approved and open.

Upon selecting a Requisition title, you will be redirected to OHC. At any time, you can check the status of a Requisition by clicking the **View All** from the My Requisitions view and you will be redirected to OHC to the list of requisitions.

| NEOGOV 📰 D | ashboard | Tuser2 zTuser2 zTuser2 x |
|---|--|-------------------------------------|
| RC 1HR putting people (first | My Requisitions (1) My Candidates (1) Hires Class Spec | |
| A Dashboard .Ξ Tasks E Recruiting | Requisitions view ALL > Active (1) Drafts (0) In Progress (0) Approved (0) Open (1) Image: Sort view of the second seco | Q Search by req title or req number |
| | Sort: Date created • Newest First #05577 Business Process Analyst Background Check Test Department: Human Resources • Division: HR-Business Systems Solutions Hiring manager: Corina Laffond | Created 02/18/21 Open |

| NEOGOV II Dashboard | | | | Q Search | | |
|----------------------------|---------------------------------|-----------------|-------------------------------|-----------------|----------------|------------|
| Jobs ~ | | | | | | G |
| Requisitions | Actions 🗸 | | | | More V | |
| Req # 🗢 Title | | ; Department 🗢 | Division 🗢 | Position Code 🗢 | Hiring Manager | Approval |
| 05577 Business Process | Analyst Background Ch Open (13) | Human Resources | HR-Business Systems Solutions | 99999999 | Corina Laffond | ✓ Complete |

Figure 1- OHC Requisition View

Check Requisition Status

| Status | Requisition (REQs) Definitions |
|-------------|---|
| Approved | Indicates REQs that have been approved (with or without having gone through a workflow approval process) and awaiting for HR to change the status to OPEN in order to begin the recruitment process. |
| Cancelled | Indicates REQs that have been cancelled due to various reasons such as duplicate entry, no longer needed, etc. |
| Draft | Indicates REQs that have intentionally been saved as a DRAFT, or REQ that was denied to Originator and awaiting their action to complete edits and kickoff workflow again. |
| Filled | Indicates REQs that have completed the entire recruitment life cycle. Once a hire is marked and approved (if applicable), HR's final step is to authorize the REQ and mark it with a 'FILLED' status. |
| In Progress | Indicates REQs that are currently going through the workflow approval process. |
| Open | Indicates REQs that HR has changed the status from APPROVED to OPEN, as a result of them beginning the recruitment process. |

The status of a requisition can be checked from the Dashboard > My Requisitions view or by clicking the '**View All**' link on the My Requisitions view and going in to OHC.

My Candidates

In the My Candidates section, the requisitions for which you are an assigned hiring manage will display. Upon selecting the Requisition title, you will be redirected to OHC to the requisition, Candidates tab.



HIRING MANAGER GUIDE

Milestones in the Requisition Cycle

| Create Date | The date the hiring manager or department representative first created the |
|----------------------|---|
| | requisition. It could be saved in draft or submitted after creation. |
| Received Date | The date the requisition was fully approved and arrived at Human Resources for |
| | assignment to begin the recruitment. Note: Requisitions without approvals go |
| | straight to HR for assignment. |
| Referred | The date a candidate is referred for interview. |
| Interview | The date interviews were conducted. |
| Offer | The date an electronic offer was made to a candidate. Electronic offers provide the |
| | candidate with an online offer letter which they can accept immediately from within |
| | their applicant portal. |
| Preboarding | The candidate has been sent to Onboarding to complete prehire requirements. |
| | Internal candidates will be sent to preboarding to have background, medical |
| | verifications, and complete departmental required forms. |
| Hired | The candidate has completed the requirements. |
| Filled | A candidate has been hired into the position and the request is complete. |

Email Notifications

When action is required, approvers will receive a system generated email from NEOGOV such as the following:

| Action | A system generated email is sent to |
|----------------|---|
| Creating REQ | The Approver(s) in the 1St approval level of the workflow. The Originator of the REQ. The Hiring Manager(s) listed on the REQ. |
| Approvals | The Approver(s) in the next approval level of the workflow, when their action is required (i.e., to review and approve/deny REQ). The Originator will also receive an email, informing him/her that the REC has been approved by the 1st level Approver. The Hiring Manager(s) listed on the REQ. |
| Final Approval | The Originator and all Approvers in the workflow, stating REQ has been approved. The HR Analysts that are subscribed to receive email notifications from the agency the REQ is associated to. The Hiring Manager(s) listed on the REQ. |
| Denial | The Originator of the REQ. The Approver(s) prior to the Approver that denied the REQ. The Hiring Manager(s) listed on the REQ. |
| Hold | The Originator of the REQ. The Approver(s) prior to the Approver that denied the REQ. The Hiring Manager(s) listed on the REQ. |

Below is a sample requisition email. The email always has the subject line of "Requisition ###..." and sent from <u>info@neogov.com</u>.

| FROM | SUBJECT |
|---|---|
| info@neogov.com | Message From NEOGOV Insight: Requisition Approval Action |
| | ***.*.*.*.*.*.*.*.*.*.*.**.******** |
| $\overset{REQ \text{\# and}}{Created Date} \rightarrow$ | Hi Xxxxx, Requisition# 27046 has been created on 03/20/19 and requires your approval now. |
| Class Title, Department, etc \rightarrow | Class Title: ACCOUNTANT/AUDITOR I Working Title: Hiren Test #2 Desired Start Date: Department: Human Resource Services Division: |
| Hiring Manager | Hiring Manager(s): John Doe john.doe@ocgov.com 714-888-1234 |
| | To view the details of this requisition, please go to <u>https://secure.neogov.com/insight/login.cfm</u> If you have any questions regarding this recruitment, please contact: |

Issues with Notifications

Are you not receiving notifications?

More than likely the system-generated emails from <u>info@neogov.com</u>, are going to your Junk/Spam folder in outlook. Please check in these folders and have your agency RCIT assist you with configuring it so that these emails get routed to your regular Inbox or other specified folder.

Inundated with Notifications

\rightarrow Route notifications to a specific folder in Outlook

If you feel your Inbox in Outlook is getting inundated with email notifications from info@neogov.com, you can follow the steps below to create a folder in Outlook and have these emails automatically routed to this specific folder. This way they can be more manageable. Please be cognizant with checking this folder frequently as these emails will no longer go your regular Inbox folder.

Review the Referred List

Up until now, you've been preparing to work with your referred list of candidates, e.g., schedule and/or confirm interview appointments, conduct interviews, enter results, etc. It's now time to have a closer look at the referred list.

Your HR Recruiter will send an email when candidates have been referred. The Hiring Managers listed on the requisition will also receive a system generated email later in this guide.

Steps to Review the Referred List

1. If you're not already viewing your dashboard page, click Dashboard from the upper left.

| NEOGOV 🚾 🗸 | Q Search | Jason Hanna 🗸 |
|------------------|----------|---------------|
| Dashboard Jobs 🗸 | | + © © |
| Mu Taeke wew was | | |

- 2. From OHC, click Dashboard in the upper left. In the My Candidates section, select a requisition from the list.
 - a. Of you are on the Unified (main) dashboard, select Recruiting from the left navigation panel, click My Candidates, then select a requisition. You will be directed to OHC.

| My Car | ndid | ates | | | | | | Q |
|--------|------------------------------|--------------------------|------------|---------------------|---------------|----------------|------------|---|
| Req # | ¢ | Requisition Title 🗘 | Candidates | Department 🛟 | Division 💲 | Hiring Manager | Created On | ¢ |
| 00001 | | Administrative Assistant | 8 | Sales and Marketing | Insight Sales | Jason Hanna +1 | 03/18/2018 | |
| | Showing 1 - 1 of 1 items (+) | | | | | | | |

Note: If the HR Recruiter left one or more notes on the referred list for you, a button will display indicating the number of notes available to read.

| | Requisition Detail Administrative Assista | ant (00001) | Open | 🕞 Сору | 🛱 Print | S Cancel Req | 🖉 Edit |
|--------|---|-------------|---------------|------------|---------|--------------|-----------------|
| | Requisition Information | Approvals | Hire Workflow | Candidates | History | | |
| Candid | ates | | | | | P | There is 1 note |
| | Requisition Detail Administrative Assistar | nt (00001) | Open | Notes | | [| × Close |

Jason Hanna 05/19/2018

This is a referred list of highly qualified candidates for the Administrati ve Assistant position. Next steps: (1) Schedule candidates for on-site I nterviews. (2) Conduct on-site interviews. (3) Extend an offer of employment to the top candidate. (4) If the top candidate accepts the offer, complete the hire process.

Requisition Information

Candidates

Approvals

Hire Workflow

| If you prefer to display fewer columns, click, and deseled | ct. |
|--|-----|
|--|-----|

| Ref | ferred • 🛪 A | ctions | • | | | | | | More G |
|-----|--------------------|-------------------|---------------|----------------|----------------|------------------|---------------------|------------------------------------|--------------|
| | 8 Name | Master Profile | Total Rank | Total Score | Action Date | Referral Code | Referral Expires | ✓ Action Date | |
| | Stuart, Janet | ~ | 1 | 93.00 | 05/19/2018 | 000022 | | ✓ Master Profile ✓ Name | erred Active |
| | Avenenti, Alice | 8 | 2 | 91.00 | 05/19/2018 | 000022 | | ✓ Notices | erred Active |
| | Nations, David | 2 | 3 | 88.00 | 05/19/2018 | 000022 | | ✓ Referral Code ✓ Referral Expires | erred Active |
| | Deligiannis, Maria | 8 | 4 | 86.00 | 05/19/2018 | 000022 | | V Status | erred Active |
| | Barajas, Sandra | 8 | 5 | 84.00 | 05/19/2018 | 000022 | | ✓ Total Score | erred Active |
| | Taylor, Randy | 8 | 6 | 81.00 | 05/19/2018 | 000022 | | ✓ Rating | erred Activ |
| | Chas Bishard | 0 | | 77.00 | 05/80/20149 | 000000 | | | formed . |

3. Once you're done, you have the option of either printing or exporting the referred list. To print the referred list, simply click Print. This will render a new web browser page to display the Referred List Report.

| | Referre | d List Report | | |
|---|--|---|---|--------|
| | Requisiti | on Informatio | n | |
| Requisition Number 00001 Department Sales and Marketing Working Title Administrative Assistant Vacancies 1 List Type Regular | Division Insight Sales Class Title Administrative A Job Type Full time, perman Desired Start Da 12/03/2018 Hiring Manager Jason Hanna, Ch | ssistant (5360) nent te neryl Ward | New Position No Position # 000365 Vacancy Date 11/30/2018 Name Sally Smith | |
| Name | Total Rank | Total Score | Action Date | Rating |
| Stuart, Janet | 1 | 93.00 | 05/19/2018 | N/A |
| Avenenti, Alice | 2 | 91.00 | 05/19/2018 | N/A |
| Nations, David | 3 | 88.00 | 05/19/2018 | N/A |
| Doliniannis Maria | Λ | 86.00 | 05/19/2019 | N/A |

Note: Close the report page it to return to the referred list.

4. Exporting the referred list also takes place from the same page. Select the candidates to be exported.

| ◎ Referred ▼ Â [*] Actions | ¥ | | More Q |
|--------------------------------------|---------------|----------------|-----------------|
| 8 records are selected. | | | Clear selection |
| Name | Total Rank | Total Score | Rating |
| Stuart, Janet | 1 | 93.00 | N/A |
| Avenenti, Alice | 2 | 91.00 | Ν/Α |
| Nations, David | 3 | 88.00 | Ν/Α |
| Deligiannic Maria | 4 | 86.00 | Ν/Δ |

On the More menu, click Export to CSV.

| © R | eferred v 2^{*}_{1} Actions v | | | More Q |
|-----|---------------------------------|---------------|----------------|-----------------|
| | Name | Total Rank | Total Score | E Export to CSV |
| | Stuart, Janet | 1 | 93.00 | N/A |
| | Avenenti, Alice | 2 | 91.00 | Ν/Α |
| | Nations, David | 3 | 88.00 | Ν/Α |
| | Deligiannic Maria | 4 | 86.00 | N/A |

- 5. Save the export file to your preferred file location.
- 6. Once you're done, open the export file.

RECRUIT ONLINE HIRING CENTER (OHC)

| , | AutoSave 💽 Off 🗜 🕤 - | | candidates.csv - | Excel J | lason Hanna | b – | |
|-------------|--|----------------------------|---|--|---|---|---------|
| F | File Home Insert | Page Layout Formula | s Data Review | View Help AG | crobat 🖓 | Search | 🖻 Share |
| Pa: Clip | $\begin{array}{c c} & & \\ \hline \\ \hline \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\$ | 1 • = = eb | General ▼ \$ ▼ % * \$ 0 00 S Num r G | Conditional Formatting * Format as Table * Cell Styles * Styles | Ensert • Delete • Format • Cells | $\sum_{x} \cdot \frac{A}{2} \cdot \frac{1}{2} \cdot \frac{1}{2$ | ~ |
| A1 | . • : × · | <i>f</i> _x Name | | | | | ¥ |
| | A | В | с | D | E | F | G |
| 1 | Name | Total Rank | Total Score | Rating | | | |
| 2 | Stuart, Janet | 1 | 93 | N/A | | | |
| 3 | Avenenti, Alice | 2 | 91 | N/A | | | |
| 4 | Nations, David | 3 | 88 | N/A | | | |
| 5 | Deligiannis, Maria | 4 | 86 | N/A | | | |
| 6 | Barajas, Sandra | 5 | 84 | N/A | | | |
| 7 | Taylor, Randy | 6 | 81 | N/A | | | |
| 8 | Ghan, Richard | 7 | 77 | N/A | | | |
| 9 | Amarillas, James | 8 | 73 | N/A | | | |
| 10 | | | | | | | |
| | ← → candidates | (\div) | | | | | Þ |
| Rea | dy | | | | | | + 100% |

Print Applications

Steps to Print Applications

1. If you're not already viewing the referred list of candidates, return. From the My Candidates section, click the referred list.

| My Cand | idate | es | | | | | | Q |
|---------|-------|--------------------|------------------|------------------------------------|----------------|----------------------|------------------|---------------|
| Req # | \$ | Requisition Title | \$ Candidates | Department \$ | Division | \$ Hiring Manager | Created On | - |
| 00217 | | OFFICE ASSISTANT I | 5 | Transportation, Land Management Ag | Administration | Mylene Dantels | 08/09/2020 | |
| | | | | | | Showing 1 | l • 1 of 1 items | \rightarrow |

2. Select the candidates for which you need printed applications. On the **Actions** menu, click **Print Apps**.

| All | I Can | didat 🔻 | ネ Actions | | | | | | | | | More Q |
|-----|--------|------------------|---------------------|-------------------|---------------------|-------------------|------------|-------------|---------------------|----------|---------|--|
| 2 | record | ds are selected. | Print Apps | | | | | | | | | Select all 5 records Clear selection |
| | ₿ | Job # | Job Title | Elig List Type | Name | Master Profile | Phone | Exam # | Referral Expires | Print PA | Notices | Status Offer |
| j (| | 20-13865-01 | Office Assistant II | Regular | Hernandez, Adriana | 9 | | 20-13865-01 | 11/07/2020 | - | 121 | Rejected Declined Interview/Walved |
| 3 | | 20-13865-01 | Office Assistant II | Regular | Lopez, Rebecca | 2 | 9512172773 | 20-13865-01 | 11/07/2020 | | - | Oral Interview |
| | | 20-13865-01 | Office Assistant II | Regular | Reeves, Katovia L | 8 | 9517569557 | 20-13865-01 | 11/07/2020 | | 1711 | Rejected Not Selected from Interview |
| | | 20-13865-01 | Office Assistant II | Regular | Rodriguez, Amaris | 8 | | 20-13865-01 | 11/07/2020 | | - 10 | Rejected Declined Interview/Walved |
| 2 | | 20-13865-01 | Office Assistant II | Regular | Rodriguez, Veronica | 8 | | 20-13865-01 | 11/07/2020 | | - | Oral Interview Not Selected from Interview |

- 3. The Print Applications window will display. You have three options from which to choose:
 - 1. Print Applications Now: Limited to 25 applications and requires a direct print from your web browser.

- 2. Create a PDF with Applications: Creates a PDF of applications <u>without</u> candidates' uploaded attachments.
- 3. Creates a PDF with Applications and Attachments: Creates a PDF of applications with candidate's uploaded attachments (e.g., resumes, cover letters, college transcripts).
- 4. Select your preferred printing option and click **Continue**.

If you selected either PDF download option, a confirmation window will display. You'll receive an email from support@neogov.com once your PDF is ready for download.

| | | | | | | Ρ | rint | Appl | licat | ion | S | ose |
|-----------|-------------------|---------------------|--------------------|--------------------|--------------|------------|-------------|-------------|------------|--------|---|-----|
| andidates | History | | | | | | | | | | | |
| Sandid: | tes | | | | | | | | | | Preparing PDF | |
| | | | | | | | | | | Y | our applications are preparing for print. | |
| | | | | | | | | lf more | e than 10 | 00 ap | plications are selected, multiple PDFs will be generated. | |
| | | | | , | Rejected : 3 | | You | i will rece | elve an e | email | with a link to download the PDF when processing is complete. | |
| | | | | | | | R | emembe | er, you ca | an alv | vays view, download, and print your applications for up to 30 | |
| D AI C | andidat * | オ Print Apps | * | | | | | | | | days. | |
| | orde are perected | 100 | 510 | | Martin | | | | | M | www.download.or.print.vour.applications | |
| - 6 | Job # | Tite | List Type | Name | Profile | | | | | VI | ew, download or princyour applications. | |
| | 20-13845-01 | Office Assessment | Regular Rem Lar | Heimandez, Adriana | 2 | 0512/22278 | 2025835-01 | 1072020 | | | D/ VEL SZAVANI | |
| a . | 20-13865-01 | Office Assistent's | Regular | Reeves Kelovis L | 8 | 9517589557 | 20-13865-01 | 1007/2020 | | | Renorded New Sole | |
| | 20/3885.01 | Office Assistant II | Regular | REGIQUEZ, America | .R. | | 2013885-01 | 11/07/2020 | | | Provided Declined | |
| | 20-13856-01 | Office Assistent II | Regular | Roonguez, Veronice | R | | 20-13966-01 | 1907/2020 | | | Oraliteturinar Nec S- | |

4. Go to your saved PDF. On the Profile menu, click Print Applications.

| NEOGOV 🚾 ~ | Q Search | 🚺 Your Name 🗸 |
|-----------------------|----------|--|
| Dashboard Jobs \vee | | My Profile |
| My Tasks VIEW ALL > | | Print Applications Help Sign Out |

5. From the PDF column, click View for the saved PDF you want to download and/or print.

| Job # | Job Title 💲 | Total Applications | Report Type 💲 | Start Time | End Time | PDF |
|-------|-------------------------|--------------------|-----------------------------|---------------------|---------------------|------|
| 0002 | Human Resources Analyst | 5 | Applications Resumes And At | 05/08/2017 01:45 PM | 05/08/2017 01:45 PM | View |
| 0002 | Human Resources Analyst | 5 | Applications Only | 05/08/2017 01:41 PM | 05/08/2017 01:41 PM | View |

| | EMPLOYMENT APPLIC | ATION | |
|---|---|--------------------|--|
| NAV 2, 1893 | County of Riverside County Admin. Center P.O. Box 1569 4080 Lemon St., 7th floor Riverside, California - 92502-1569 http://rc-hi.com Lopez, Rebecca Office Assistant II | | Received: 7/5/20 10:24 PM For Official Use Only: QUAL: DNQ: Experience Training Other: |
| | PERSONAL INFORMA | TION | |
| POSITION TITLE: Office Assistant II | Job 20-13 | Number: 3865-01 | |
| NAME: (Last, First, Middle) Lopez, Rebecca | PER: 5397 | SON ID: 195 | |

Error During Batch Printing

The error will occur if PDF documents are copy protected, fillable PDF or are locked. Applicants aren't usually aware that their PDF document is locked. Most often this is seen with eTranscripts or eDiplomas.



Your batch request for job: 21-97421-01 (Engineering Aide) resulted in an error. Our development team has been notified and will look into the cause of the error. In the meantime, please do not resubmit your request.

Thank you for using NEOGOV Insight.

The workarounds are: 1) Select batch print for applications, and do not include the attachments. 2) Batch print all docs in smaller groups, so that when the process comes across the "locked" document, it will fail, and you'll know which applicant has the locked document. 3) If the desire is to print the resume, once you figure out which has the locked document, you will need to go into the individual applicant record, find the resume and print from there.

Oral Interviews

It's now time to move the candidates to the interview step! You will need to schedule candidates after moving them to the Oral Interview step. Interview scheduling will be managed outside of the OHC.

Steps to Move Candidates to Oral Interviews

1. From OHC, if you're not already viewing your dashboard page, click Dashboard from the upper left.

| NEOGOV 🚾 🗸 | Q Search | 🚺 Jason Hanna 🗸 |
|------------------|----------|-----------------|
| Dashboard Jobs 🗸 | | + © © |
| My Tacke wewarts | | |

2. From the My Candidates section, click the referred list for review.

| Req # 💲 | Requisition Title 🗘 🌩 | Candidates | Department 🗘 | Division 🗘 | Hiring Manager | Created On 🗘 |
|---------|--------------------------|------------|-----------------|----------------|----------------|--------------|
| 00002 | Human Resources Analyst | 9 | Human Resources | Administration | Jason Hanna | 05/03/2017 |
| 00006 | Administrative Assistant | 9 | Public Works | Roads | Jason Hanna | 05/07/2017 |

3. Select the candidates that will be moved to the Oral Interview step and on the **Actions** menu, click **Move to Oral Interview**.

| | ates | | | | | | | | | | 🗐 There is 1 no |
|--------------|---|--|---------------------------------------|---|-------------------|-----------------------------------|---|---|----------|---------------|--|
| | | | | Rejec Oral Interview : 1 | cted : 1 | 5 TOTAL | ~ Referred : 3 | | | | |
| | | | | | | | | | | | |
| Refe | rred • | ネ Actions 🔹 |] | | | | | | | | More 6 |
| Refe 2 re | rred • | 초 Actions 🔹 |] | | | | | | | Se | More (|
| Refe 2 re | erred • | 초 Actions ㆍ Reject <u>Move to Oral Interview</u> Print Apps |) w | Name | Master Profile | Phone | Exam # | Referral Expires | Print PA | Se | More More Status |
| Refe | cords are selected | ズ Actions ・ Reject Move to Oral Interview Print Apps Office Assistant II | ve Regular | Name Hernandez, Adriana | Master Profile | Phone | Exem # 20-13865-01 | Referral Expires 11/07/2020 | Print PA | Se Notices | More More Status |
| Refe | • • cords are selected • Job # 20-13865-01 20-13865-01 • | * Actions Reject Move to Oral Interview Print Apps Office Assistant II Office Assistant II | w Regular Regular | Nome Hernandez, Adriana Lopez, Rebecca | Master Profile | Phone 9512172773 | Exam # 20-13865-01 20-13865-01 | Referral Expires 11/07/2020 11/07/2020 | Print PA | Se Notices | More More More More More More More More |
| > Refe | • • • • Job # • 20-13865-01 20-13865-01 • 20-13865-01 20-13865-01 • | * Actions Reject Move to Oral Interview Print Apps Office Assistant II Office Assistant II Office Assistant II Office Assistant II Office Assistant II | w se Regular Regular Regular | Name Hernandez, Adriana Lopez, Rebecca Reeves, Katovia L | Master Profile | Phone 9512172773 9517569557 | Exam # 20-13865-01 20-13865-01 20-13865-01 | Referral Expires 11/07/2020 11/07/2020 11/07/2020 | Print PA | Se Notices | Hect all 3 records Clear select Status Referred Active Referred Active Referred Active |

4. Click OK to confirm moving the candidates.

5. The selected candidates have been moved from the Referred step to the Oral Interview step. To see them again, the view must be switched to the Oral Interview step candidates. On the doughnut chart, click Oral Interview, or on the Candidates menu, click Oral Interview.

| Candidates | | | | | | | | | | There is 1 note | | |
|----------------|--|-----------|--------------------|---------|-------|-------------|------------|----------|---------|--------------------------|--|--|
| | Rejected : 1 5 TOTAL Oral Interview : 3 | | | | | | | | | | | |
| © Referred ▼ | ネ Actions 🔹 | | | | | | | | | More Q | | |
| All Candidates | ь | Elig | | Master | | | Referral | | | | | |
| Referred | le | List Type | Name | Profile | Phone | Exam # | Expires | Print PA | Notices | Status | | |
| Offered | fice Assistant II | Regular | Hernandez, Adriana | 2 | | 20-13865-01 | 11/07/2020 | | | Referred Active | | |
| Oral Interview | | | | | | | | | | | | |
| Paiacted | | | | | | | | | | Showing 1 - 1 of 1 items | | |
| Rejected | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | ©2000 - 2020 NEC | | |

Complete Oral Interview Rating

Oral Interviews are rated as a pass or fail. The candidate passing the interview is the selected candidate who the recruiter will proceed to conditional offer. Candidates not selected, waived or who did not participate will be considered failing the interview.

Steps to Complete an Oral Interview Rating

There are two ways to update the oral interview rating. Option 1: directly from the candidate list view and Option 2: From within each separate candidate record.

1. Option 1, Click the 'NA' link on the Rating column for first candidate to be rated. Please note, if the Rating column is not visible on the candidate grid, be sure and scroll all the way to the right.

| | tes | | | Re | ejected : 1 | 5 TOTAL | Referred : 1 | | | | U C | There is 1 note |
|-----------|-------------------------------------|--|---|---|-------------------|-----------------------------------|--------------------------------------|-----------------------------------|----------|---------|--|------------------------------|
| | | | | | | | | | | | | |
| Oral Ir | nterview • | ネ Actions ・ | | | | Coral Inter | rview : 3 | | | | | More Q |
| • Oral Ir | nterview • | ネ Actions ・ Job Title | Elig List Type | Name | Master Profile | Phone | Exam # | Referral Expires | Print PA | Notices | Status | More Q Rating |
| Oral Ir | Job # 20-13865-01 | 考 Actions ・ Job Title Office Assistant II | Elig List Type Regular | Name Lopez, Rebecca | Master Profile | Phone 9512172773 | Exam # 20-13865-01 | Referral Expires 11/07/2020 | Print PA | Notices | Status Oral Interview | More Q Rating |
| Oral Ir | Job # 20-13865-01 20-13865-01 | Actions * Job Trile * Office Assistant II Office Assistant II | Elig List Type Regular Regular | Name Lopez, Rebecca Reeves, Katovia L | Master Profile | Phone 9512172773 9517569557 | Exam # 20-13865-01 20-13865-01 | Referral Expires 11/07/2020 | Print PA | Notices | Status Oral Interview Oral Interview | More Q Rating NA NA |

2. Option 2, Click on the name of the first candidate to rate.

| | Job # | Job Title | Elig List Type | Name | Master Profile | Phone | Exam # | Referral Expires | Print PA | Notices | Status | Rating |
|---|-------------|---------------------|-------------------|---------------------|-------------------|------------|-------------|---------------------|----------|---------|----------------|--------|
| 1 | 20-13865-01 | Office Assistant II | Regular | Lopez, Rebecca | 2 | 9512172773 | 20-13865-01 | 11/07/2020 | 20 | - | Oral Interview | NA |
| | 20-13865-01 | Office Assistant II | Regular | Reeves, Katovia L | 0 | 9517569557 | 20-13865-01 | 11/07/2020 | | | Oral Interview | NA |
| | 20-13865-01 | Office Assistant II | Regular | Rodriguez, Veronica | 8 | | 20-13865-01 | 11/07/2020 | | . 41 | Oral Interview | Pass |

The application will display including contact information, work experience, education, and other information.

• On the **Actions** menu, click **Rate**.

| Lopez, Rebecca | 1 | Next \rightarrow | ス Actions * | 🗇 Print | Cancel |
|-----------------------|---------------------|--------------------|------------------|---------|--------|
| Person ID: 5397195 | Dral Interview | | Reject | | |
| Application Questions | Notices History | | Move to Referred | | |
| QUICK JUMP | General Information | | Rate | | |

3. Click on the edit button to add the rating.

| Rating Lopez, Rebecca (Person ID:5397195) | × Cancel |
|---|----------|
| Step 2: Oral Interview * required fields are marked with asterisk | |
| Tammi Liaison | <u>r</u> |
| | |

4. Click on the Pass or Fail button to rate the candidate. Optional, enter comments providing more details then click **Save**.

| vn ID:5397195) | | |
|-----------------|---|--------------|
| v | | |
| v | | |
| | | |
| d with asterisk | | |
| | | |
| | Rater Comments | |
| | Candidate is very knowledgeable and meets the requirements for this position. | |
| fammi Liaison | | |
| Pass 🖓 Fail | | |
| | | |
| | Cancel | Save |
| | d with esterisk ammi Llaison | ammi Liaison |

5. Repeat these rating steps for all remaining candidates. Click Cancel or click anywhere to the left of the last candidate's application review to exit the view.

| © 0 | Oral Interview Actions | | | | | | | | | | | | |
|-----|-----------------------------|-------------|---------------------|-------------------|---------------------|-------------------|------------|-------------|---------------------|----------|---------|----------------|------------------|
| | ₿ | Job # | Job Title | Elig List Type | Name | Master Profile | Phone | Exam # | Referral Expires | Print PA | Notices | Status | Rating |
| | | 20-13865-01 | Office Assistant II | Regular | Lopez, Rebecca | 8 | 9512172773 | 20-13865-01 | 11/07/2020 | | | Oral Interview | NA |
| | | 20-13865-01 | Office Assistant II | Regular | Reeves, Katovia L | 8 | 9517569557 | 20-13865-01 | 11/07/2020 | | | Oral Interview | NA |
| | | 20-13865-01 | Office Assistant II | Regular | Rodriguez, Veronica | 8 | | 20-13865-01 | 11/07/2020 | | - | Oral Interview | Pass |
| << | < | > >> | | | | | | | | | | Showing | 1 - 3 of 3 Items |

Reject a Candidate

Candidates failing the interview will need to be dispositioned to reject status.

Steps to Reject a Candidate

1. If you're not already viewing the referred list of candidates, return back. From the My Candidates section, click the referred list.

| NEOGOV 🚾 🗸 | Q Search | 🪺 Jason Hanna 🗸 |
|-------------------|----------|-----------------|
| Dashboard Jobs 🗸 | | + © © |
| My Tocke wew were | | |

 On the doughnut chart or on the Candidates menu, click the step name, Oral Interview, where you have determined one or more candidates will be rejected. Click the name of the first candidate to be rejected.



4. Enter an 'Inactivation Reason' related to the Interview.

| NEOGOV C OHC | Reject Reeves, Katovia L (Person ID : 5397332) | Select a Inactivation Reason | Cancel |
|-------------------------------|--|--|----------------------------|
| Requisition I OFFICE ASSIS | Reject Details * required fields are marked with essensic | | ٩ |
| Requisition Inform | Inactivation Reason * | Declined Interview/Waived | |
| Candidates | Inactivation Reason is required | Did Not Schedule Interview Falled Background Check | |
| | Comments | Failed Background Investigation | |
| | | Failed Medical-Physical Exam | |
| | | Failed Psychological Exam | |
| | | Ineligible Security Lvl 1 | |
| | | No Show for Interview | |
| | | Not selected from interview | |
| Oral Interview * | | | Showing 1 - 10 of 10 items |

- 5. Optional, enter comments providing more details then click **Save**.
- 6. Repeat these steps for any remaining rejected candidates.

7. Please notify your HR Recruiter either by email or phone call that you have completed updating the interview results. Your HR Recruiter will facilitate the job offer and the preemployment process to get your selected candidate processed.

Steps to Reject Candidates in Bulk

Alternatively, you can reject multiple candidates at the same time. This process will designate the same reject reason and comments for all selected candidates. Therefore, you may have to complete a few rounds of bulk rejecting if candidates have different reject reasons and/or comments.

IMPORTANT: Be certain to select the candidates with the same Fail Reason when rejecting candidates in bulk.

1. If you're not already viewing the referred list of candidates, return back. From the My Candidates section, click the referred list.

| My Candi | date | 95 | | | | | | | | Q |
|----------|------|--------------------|---|------------|------------------------------------|----------------|---|----------------|------------------|---------|
| Req # | ¢ | Requisition Title | ¢ | Candidates | Department ‡ | Division | ¢ | Hiring Manager | Created On | • |
| 00217 | | OFFICE ASSISTANT I | ~ | 5 | Transportation, Land Management Ag | Administration | | Mylene Daniels | 08/09/2020 | |
| | | | | | | | | Showing 1 | I - 1 of 1 Items | -) [->] |

2. On the doughnut chart or on the Candidates menu, click the step name, Oral Interview, where you have determined one or more candidates will be rejected.

| Candidat | es | | | | | | | | | | There is 1 note |
|----------|-------------|---------------------|-------------------|-------------------------|-------------------|-----------|--------------|---------------------|----------|---------|--------------------------|
| | | | | Reject Oral Intervie | ted : 1 TC | 5 DTAL | Referred : 2 | | | | |
| Referred | ed 🔹 | ネ Actions * | | | | | | | | | More Q |
| ■ & | Job # | h∩b Titte | Elig List Type | Name | Master Profile | Phone | Exam # | Referral Expires | Print PA | Notices | Status |
| | 20-13865-01 | Office Assistant II | Regular | Hernandez, Adriana | 2 | | 20-13865-01 | 11/07/2020 | | 2 | Referred Active |
| | 20-13865-01 | Office Assistant II | Regular | Rodriguez, Amaris | 2 | | 20-13865-01 | 11/07/2020 | | | Referred Active |
| << < | > [>>] | | | | | | | | | | Showing 1 - 2 of 2 Items |

- 3. Select the candidates that will have the same reject reason.
- 4. On the Actions menu, click Reject.
- 5. Click and select an Inactivation Reason. If preferred, enter comments providing more details.

| ۲ | Referre | ed 🔹 | ネ Actions 🔹 | | | | | | | | | More Q |
|----|---------|-----------------|--------------------------------------|---------|--------------------|-------------------|-------|-------------|---------------------|----------|---------|--------------------------|
| 2 | recor | ds are selected | Reject | | | | | | | | | Clear selection |
| | ₿ | Job # | Move to Oral Interview Print Apps | pe | Name | Master Profile | Phone | Exam # | Referral Expires | Print PA | Notices | Status |
| | | 20-13865-01 | Office Assistant II | Regular | Hernandez, Adriana | 2 | | 20-13865-01 | 11/07/2020 | | | Referred Active |
| | | 20-13865-01 | Office Assistant II | Regular | Rodriguez, Amaris | ۹ | | 20-13865-01 | 11/07/2020 | | | Referred Active |
| << | < : | > >> | | | | | | | | | | Showing 1 - 2 of 2 items |

RECRUIT ONLINE HIRING CENTER (OHC)

| NEOGOV 🚾 онс | Reject Hernandez, Adriana (Person ID : 5397651) , Rodriguez, Amaris (Person ID : 5397895) | Select a Inactivation Reason | Cancel |
|-------------------------------|--|---|----------------------------|
| Requisition C OFFICE ASSIS | Reject Details * required fields are marked with assensic | | ٩ |
| Requisition Inform | Inactivation Reason * | Q. Inactivation Reason | |
| Candidates | Enter a reason Q | Did Not Schedule Interview Falled Background Check | |
| | Comments | Failed Background Investigation | |
| | | Failed Medical-Physical Exam | |
| | | Falled Psychological Exam | |
| | | Ineligible Security Lvi 1 | |
| | | No Show for Interview | |
| | | Not Selected from Interview | |
| Referred * | | | Showing 1 - 10 of 10 items |

6. Once you are done, click **Save**. The **Status** column will update with the reject Inactivation Reason selected.

| | Job # | Job Title | Elig List Type | Name | Master Profile | Phone | Exam # | Referral Expires | Print PA | Notices | Status | Offer |
|--|-------------|---------------------|-------------------|--------------------|-------------------|------------|-------------|---------------------|----------|---------|--------------------------------------|-------|
| | 20-13865-01 | Office Assistant II | Regular | Hernandez, Adriana | 2 | | 20-13865-01 | 11/07/2020 | | 8 | Rejected Declined Interview/Walved | |
| | 20-13865-01 | Office Assistant II | Regular | Reeves, Katovia L | 2 | 9517569557 | 20-13865-01 | 11/07/2020 | | | Rejected Not Selected from Interview | |
| | 20-13865-01 | Office Assistant II | Regular | Rodriguez, Amaris | 8 | | 20-13865-01 | 11/07/2020 | | | Rejected Declined Interview/Waived | |

- 7. Repeat these steps for any remaining rounds of rejected candidates.
- 8. Please notify your HR Recruiter either by email or phone call that you have completed updating the interview results. Your HR Recruiter will facilitate the job offer and the pre-employment process to get your selected candidate processed.

View Hires

Steps to View Hires

Note: Hired candidates are only available to view from the Hires list until the requisition is filled.

• On the Jobs menu, click Hires.

| Dashboard Jobs | 5 ~ | | | | | | | | | |
|----------------|------------|-----------------|--------------|---|--------|--------|------|---------|--|---|
| Rem | | | | | | | | | | |
| Requ | quisitions | | | | | | | | | |
| Job | p Postings | My Requisition: | S VIEW ALL > | | | | | | | Q |
| Hire | es 🚽 | | - 1976) LIV | 2 | 2 15 X | n asan | - 12 | 1. 1944 | | |

• A listing of hires will display.

| lires | | _ | | | | | | | F | | - |
|-------|------------|----------------|---|---------------------|-----|----------------|----------|------------------------|---|------------|--------|
| | Req # | Title | : | Name | + | Department | Division | Status | - | Start Date | а : |
| 0 | 18-00030 | Office Manager | | Love, Territy | 202 | Potoe | | Awaiting Authorization | | 12/13/2018 | |
| | 2017-00006 | Police Cedet | | Ho, Jason | | Police | | Awating Authorization | | 10/15/2018 | |
| | 17-00007 | Deputy Sherff | | Calification, Lando | | Deputy Sheriff | | Authorized | | 10/15/2018 | |

You have four available features:

- On the Candidates menu, click the status of hired candidates for which you want to view.
 a. Click and select columns you want to view.
- 2. On the More menu, click Export to CSV.
- 3. Click to search by various data including requisition number and title, candidate's name, department, division, and candidate's date.
- 4. Click the candidate's name to view their application.

| EOGOV es OHC × Deshboard Jobs × | Smith, Helen Person ID: 28792433 Ninco | 옷 Actions + 💮 Print Cancol |
|---|--|---|
| Hires All 2018-Jan TR 2017- | Application Guestions E.References Notices Hatory Notes OUICK JUMP Image: Contract Information Contact Information Contact Information Image: Work Experience Image: Contact Information Education Springleid, E.62702 Image: Additional Information US US | n2J8qD0EVve==Brwagovnet %, (888)555-5555 primary (888)555-5555 alternate |
| 00003 17-0007 2077-007 0003 00007 00007 00007 00007 00007 00007 | References Personal Information Attachments Date of Birth SSN 0101 xcoco:tttl Notification Preference Email Have proof of your legal right to work in the US97 Yes | Driver's License Yes A ^{mir} 3 |

| Hires | | | | | | | | | | | | | |
|-------|--------------|--|---|---------------------------------------|---|------------------|---|---|---|------------|---|------------|----|
| All | | | • | | | | | | | | | More | Q |
| | Req # | ¢ | Title | Name | ¢ | Department | ¢ | Division | ÷ | Status | ¢ | Start Date | \$ |
| | 2018-Jan-A | | Administration | Smith, Helen | | Administration | | | | Authorized | | 04/27/2018 | |
| | TR 2017- HRA | | Administration | Woodhull, Abraham | | Administration | | | | Authorized | | 03/22/2018 | |
| | 00003 | | Sales internship | C, Catherine | | Police | | | | Authorized | | 03/02/2018 | |
| | | Hires AII AII AII AII AII AII AII AII AII AI | Hire Information Appro Hire Information Hire Information Hire Information Hire Information Hire Information Hire Accepted Details Adversaria | vuits History 22) See e Liet | Date Refer 03/23/2011 Seet Date 04/27/2011 Bonus Amo N/A | vet I Nont | | Offer Date 04/27/2018 Orientation Date NA Filled Date 04/25/2018 | | | | | |
| | | (C) (C) | Attachments | | | | | | | | | | |

a. Click the hired candidate's status to view the Hire Details page.

Sign Out OHC

To sign out of OHC, mouse-over your name (located in top right section of page) and select **Sign Out**.

